

Network Infrastructure Specialist III

The Wireless Communications Commission (WCC) is seeking qualified persons for the role of Network Infrastructure Specialist III. This position is accountable for complex network operations and administration and is responsible for seeking solutions outside standardized operational norms and guidelines. The incumbent is also responsible for troubleshooting and maintaining network and communication user devices of moderate complexity or moderate risk/impact in assigned organization area.

Job responsibilities:

- Assists with network and subscriber management of a P25 LMR with microwave backhaul communication network serving more than 67,000 subscribers.
- Assists with system operations including upgrades, testing, troubleshooting, and diagnostics.
- Assists with resource allocations including mobile emergency communication resources.
- Assists with reviewing vendor/contractor work and deliverables.
- Gathers data and provides reports to the executive staff when directed.
- Assists with training and support of the communication system to end users.
- Assists with site operations and management including preventative maintenance and repairs of mechanical equipment including HVAC, generators, UPS, tower lighting, and grounds, tower structures, and shelter when directed.

Candidates must have a bachelor's degree and 5-8+ years of IT experience with emphasis in network infrastructure, operations, and administration.

Additional Information:

Flexible Schedules

Remote Work Policy for Eligible Employees

Benefits: Health, Life, Dental, Vision, and other supplemental policies available

Paid State Holidays

Paid Personal and Medical Leave

State Retirement Plan (PERS)

Employee Assistance Program (EAP)

This position is on-site in Jackson, MS.